

3. Items found

34. A lost baggage or a separate item found on board a train shall be subject to a certificate providing a description of the baggage or item and then handed over to the responsible officer. The baggage or item found shall be stored at the Vīvi Customer Service Centre in Rīga, Stacijas laukums 2, for a maximum of 3 (three) days (on-site working hours on working days from 7.30 to 19.00, weekends and public holidays from 8.30 to 19.00). Free around-the-clock phone number for inquiries **8760**.
35. In order to claim the baggage or item, the person who lost it shall present an identity document, state the address of his/her place of residence and telephone number, and confirm his/her rights to the baggage or item found, describing and characterising it.